## TESTIMONIAL – LOSS OF SENSE OF SMELL

To The Oakville Awards for Business Excellent Nominations

Justine Vo is an incredibly gifted healer, and I have had the honour of experiencing this first hand. When I first started sessions with Justine, I had no sense of smell. I had undergone surgery for nasal polyp removal, and when I asked the surgeon and ear/nose/throat specialist about when or if my sense of smell would return, they basically shrugged their shoulders providing me no real answer. After a few sessions of osteopathy and acupuncture with Justine however, I noticed my sense of smell returning -- very slowly -- but it was in fact working. How wonderful this was, being able to smell things I had gone years without experiencing.

What was particularly amazing to me is that when I had my first consultation with Justine and told her of my problem, she said that she had never dealt with a client suffering from loss of the sense of smell before. Did this stop her from trying? Of course not! Using her advanced knowledge and skills in osteopathy and acupuncture, Justine developed a plan for how to approach my ailment and continued to refine and better the process as we worked together. Justine never backs down from a challenge and continues to improve her practice with every client and the new challenges they pose.

On top of being a talented natural healer, Justine is a caring and considerate service provider to her clients. Justine always knows what is going on in the lives of her clients and provides them with emotional support as well as natural healing. I always felt like Justine was a friend as well as a healer.

Unfortunately due to my work relocating me, I have not been able to continue therapy with Justine, so my sense of smell is not fully returned. However, whenever it is I do return to the GTA I will not hesitate to continue my therapy with Justine, as I know that her talents and good energy are invaluable for those whose health is suffering. I would recommend Justine's services to anyone with any ailment -- if Justine has not dealt with the problem before, she will do all she can to come up with a treatment plan that will work!

It is with great honour that I nominate Justine Vo for Oakville's Professional Service Provider of the Year. She consistently offers extraordinary service, community support and client management for clients with health concerns, and she truly cares about the clients she works with, which in my mind is what sets her apart from other service providers.

Sincerely,

Rachel Lavrisa